

## Appendix

This supplemental notification by our client, Georgia Southern University, is to provide additional information regarding the Blackbaud vendor incident that we reported to your office on October 9, 2020.

Since our initial notification, Georgia Southern University identified an additional 15 Maine residents whose name and Social Security number were contained in the Blackbaud database. Beginning today, November 13, 2020, Georgia Southern University is providing written notice to these additional Maine residents by mailing letters via United States Postal Service First-Class mail in the same form as the letter enclosed in our notice to your office on October 9, 2020.<sup>1</sup>

The total number of Maine residents notified by Georgia Southern University of this incident is 95. Georgia Southern University is offering all Maine residents a complimentary, one-year membership to credit monitoring and identity theft prevention services through a credit monitoring vendor. Georgia Southern University is recommending that the individuals remain vigilant to the possibility of fraud by reviewing their account statements for unauthorized activity. Georgia Southern University has also established a dedicated phone number where the individuals may obtain more information regarding the incident.

Blackbaud has informed Georgia Southern University that they identified and fixed the vulnerability associated with this incident, implemented several changes that will better protect data and are undertaking additional efforts to improve the security of its environment through enhancements to access management, network segmentation, and deployment of additional endpoint and network-based platforms. In response to this incident, Georgia Southern University, where applicable, is removing all Social Security numbers from the Blackbaud database. The University is also taking additional steps with Blackbaud to better ensure that any sensitive or personal information is encrypted.

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<sup>1</sup> This supplemental report does not waive Georgia Southern University's objection that Maine lacks personal jurisdiction over it related to any claims that may arise from this incident.